

telkomsigma

COMPANY PROFILE 2026

WHO WE ARE

TELKOMSIGMA is now the leading End-to-End IT Solutions company in Indonesia. With our experiences and competencies, we have been at the forefront of IT solutions innovations, development and operations, delivering the best ICT benefit both at home and abroad.

OUR VISION

Telkomsigma as the Preferred Digital Transformation Partner

OUR MISSION

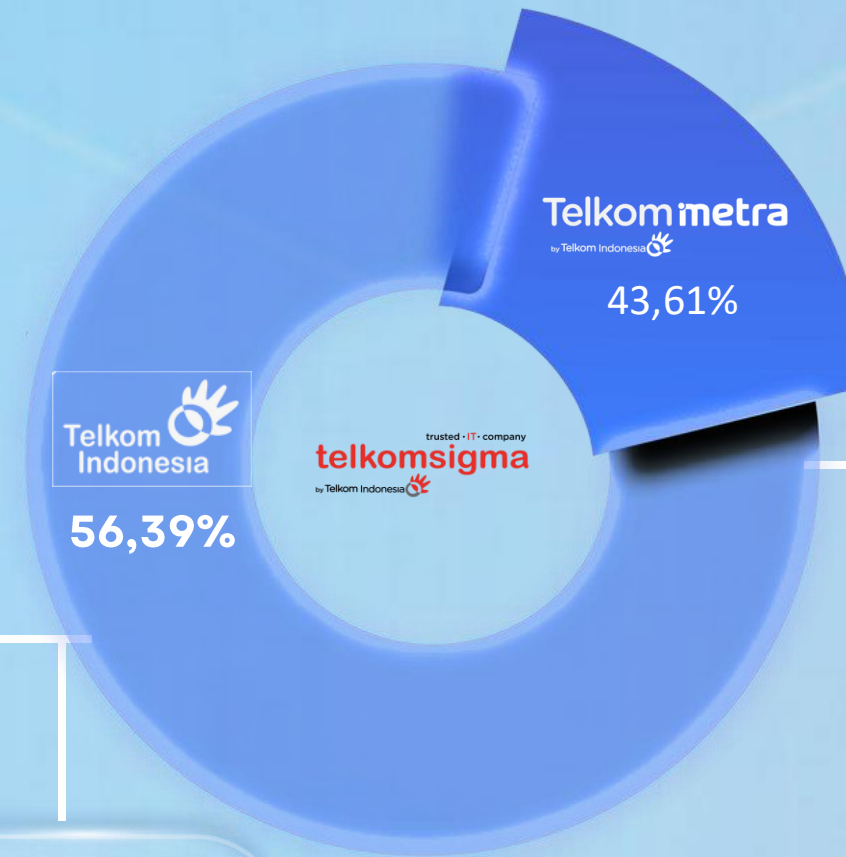
- Enhancing Enterprise capabilities to gain value as a leading trusted IT services in Indonesia.
- Focusing on Service Quality, Customer Engagement, to determine long term partnership with enterprises.
- Establishing digital business platform to leverage digital transformation initiative in many enterprises.



TELKOMSIGMA

▶ as part of Telkom group

Telkomsigma Subsidiaries Share Ownership Composition (%)



ABOUT US

More Than

432

Clients

*based on customer accounts

More Than

1000

Expertises

More Than

11 %

Digital IT Service
Market Share

Shareholders

PT. Telkom Indonesia
(Persero) tbk

Our Offices

Jakarta | Serpong | Bali | Yogyakarta



MILESTONE

1987

PT. SIGMA CIPTA CARAKA ESTABLISHED



Started as IBM Business partner. PT Sigma Cipta Caraka established by groups of profesional from Banking & information technology industries.

1989-1995

Launched ALPHABITS Core Banking System Application

Developed Excalibur, Core System for Capital Market in 1995 Launched Stempel, Integrated Security System

1997-2005

- Became the first IT Managed Services in Indonesia.
- Established World Class software Development at BaliCamp, Bali.
- Built the first Data Center in Serpong & started to operation
- Developed SERA, Payment Gateway System

2007-2009

- Operated Data Center (DC) Surabaya, Int'l Standard DC Facility.
- Managed HIMBARA LINK, Switching ATM Bank BUMN.
- Developed SATU, Core Banking System for BPR (Micro Bank and Institution)
- Supported Directorate General of Immigration for controlling national borderline with Auto Gate System

2010-2015

- Sigma fully acquired at 2010 by PT Telkom Indonesia (Persero) Tbk through sub-holding TelkomMetra
- Sigma Transformed to Telkomsigma



- Acquisition of German Centre Indonesia Building
- Data Center Sentul started to operation
- Became First Pioneer Big Data Services in Indonesia
- PT Media Nusantara Data Global has been Acquired by Telkomsigma

2016-2020

- Telkomsigma obtained Uptime Institute Tier III & Tier IV Facility certification and Signed to MURI Record
- Telkomsigma earned high revenue, and HIMBARA took over LINK from Telkomsigma.
- Obtained the first Uptime Institute Tier III Operation Certification in SEA
- Telkomsigma Transformed through Products Launching DigiX dan FLOU Cloud

2021-2023

- Telkomsigma implemented corporate action for future sustainable business with the merger of 3 subsidiaries i.e. PT Signet Pratama (SGP), PT Sigma Metrasys Solution (SMS) and PT Sigma Solusi Integrasi (SSI).
- Release shares of PT Sigma Tata Sadaya (STS) to Telkom Indonesia.
- Telkomsigma became direct subsidiary for PT Telkom Indonesia
- Established The New Telkomsigma with 3 Business Portfolios; Cloud Services, IT Services & Digital Solution to be The Leading B2B IT Digital Services di Indonesia.

2024-2025

- Telkomsigma obtained AWS Advanced Tier Services Partner.
- Telkomsigma has built AI Lab for Fostering Technology development
- Telkomsigma Obtained Achieves highest Level Rating as Premium Partner from Google Cloud
- Telkomsigma earning a new level Strategic Partnership with Palo Alto
- Telkomsigma recognized as a best procurement excellence at AirNav Champion Awards 2024
- Telkomsigma achieved Alibaba's Strategic Partner of the Year Award
- Telkomsigma obtained EX=Plorise Award as Best Synergy Growth
- In 2025 Telkomsigma Earned GCG score assesment 91.5 and received Excellent status
- Telkomsigma Achieving "Most Strategic Enterprise in Regulatory Compliance" at IRCA 2025
- Achieving Selected Partner FY25 from Broadcom Customer Achievement Awards

TOP MANAGEMENT



I WAYAN SUKERTA
Director of Delivery & Operation
Merangkap Plt. CEO Telkomsigma



**ROBERTO SURYA
NEGARA**
Managing Director



RINA SUSANTI
Director of Finance & Risk Management
Merangkap Plt. Director Commercial

TELKOMSIGMA

Business Coverage

Telco, Media, Education

Communication 4%
Media 0.75%
Education 5.25%

Banking & Financial

Financial Services Banking 31.50%
Banking & Non banking 10.50%

Logistic, Transportation, Distribution

Professional Services 15.25%
Healthcare 1.75%
Trading 1.75%
Transportation 1.75%
Logistic 1%
Tourism 0.75%
Trading 1.75%

Government

Government 9.25 %

Energy, Manufacture, Infrastructure

Manufacturing 6.75%
Agriculture 1.50%
Energy & Resources 4.25%
Infrastructure 4.00%



Business Portfolio



IT SERVICES

Transform IT governance and operations to align IT investments with business operations with proven and high quality products.

Services Solution

- ITOM
- Design & Consulting
- DC Solutions
- Implementation

Hardware

- IT Infrastructure
- Non IT Infrastructure

Software

- Commercial Apps
- Custom Apps
- Mobility Solutions
- Ingenium Series
- ERP Merah Putih
- Payroll Base Services

Financial & Banking Solutions

- Digi X
- Finance Solutions
- SATU



CLOUD

Cloud bring you an effective, agile, digital and innovative solution in one place, best performance at affordable price and enabling you pay as you grow.

IaaS

- FLOU
- TelkomCloud

Private Cloud

Dedicated Private Cloud

SaaS

- Storage Application
- Enterprise Application

Cloud Services

- Cloud Professional Services
- Cloud Partnership



CYBER SECURITY

One Stop Cyber Security Solution for multi industries in Indonesia

Garuda CSOC

Security Devices & Services

PRODUCT & SERVICES

HORIZONTAL SOLUTIONS

IT SERVICES

Managed Ops & Services

Managed Hardware

Managed Software

Managed Network

Managed Connectivity

IBM Business Partner

ORACLE PARTNER

ERP MERAH PUTIH

SAP Partner

DISTRIX Distribution Xtreme Application System Handling

Pointer Platform

Transaction Base Services

Feema

CLOUD

IaaS

F flou

BaaS Backup as a Service

Storage Application

Private Cloud

Machine

TelkomHosting

Google Cloud

HUAWEI

Alibaba Cloud

aws

ORACLE

CYBER SECURITY

Managed Security, CSOC, VA

Managed Security

GARUDA Cyber Security

SPECIFIC INDUSTRY

arium

digiX

Alphabits next generation

satu sarana transaksi keuangan

DISTRIX Distribution Xtreme Application System Handling

VERTICAL INDUSTRY

BANKING & FINANCIAL SERVICES (BFS)

ENERGY, MANUFACTURING & UTILITIES (EMI)

TELCO, MEDIA, EDUCATION (TME)

LOGISTIC, TRANSPORTATION, HEALTHCARE (LTD)

GOVERNMENT (SGOV)

DEMOGRAPHIC RESOURCES

more than 1000 Expertises

Expertise Mapping

32.1%

Cloud Expertise

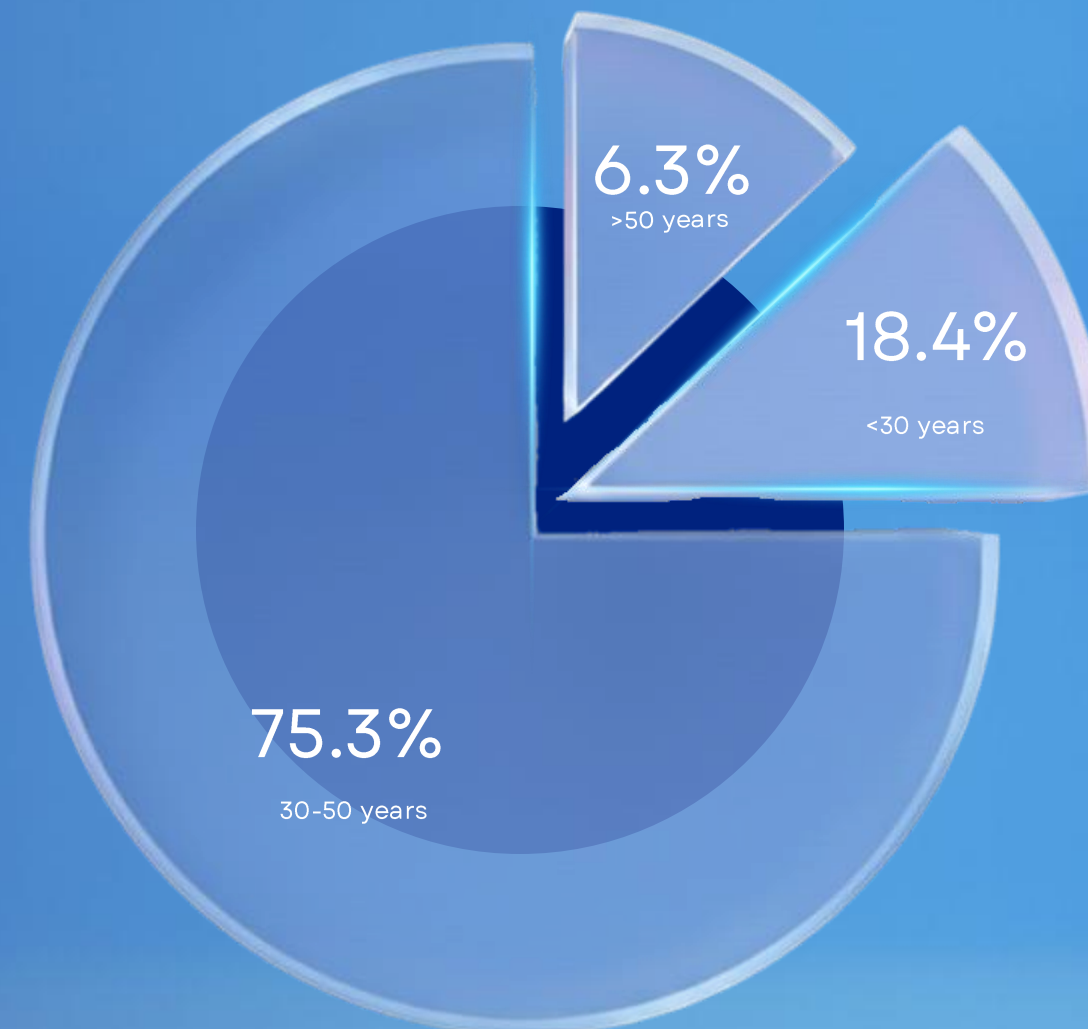
55.9%

IT Services Expertise

11.3%

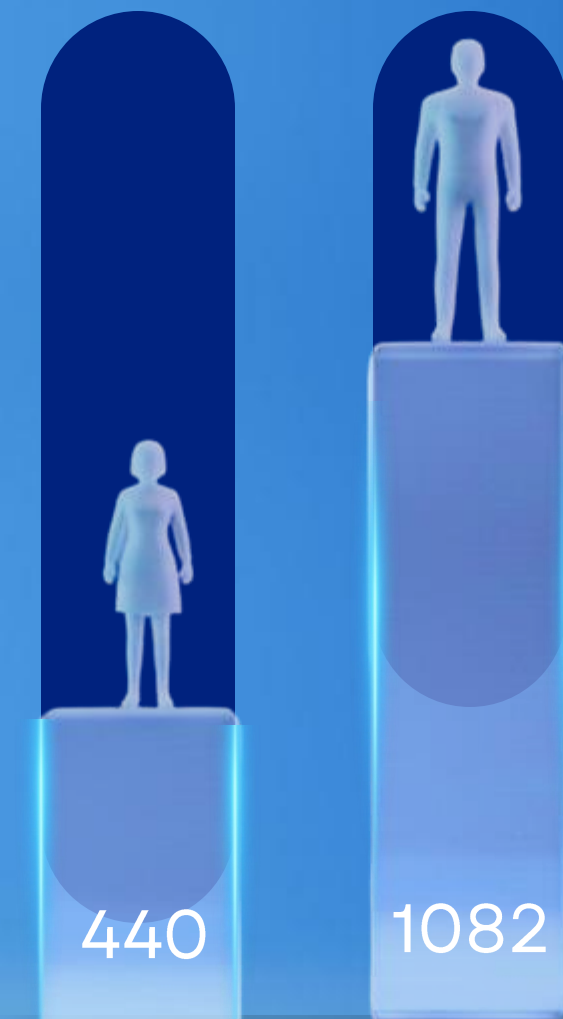
Cyber Security Expertise

Age Mapping



Gender Mapping

**Data Per Jan 1 2026



COMPLIANCE & CERTIFICATES

IT SERVICES



586 IT Service Certification

NETWORK



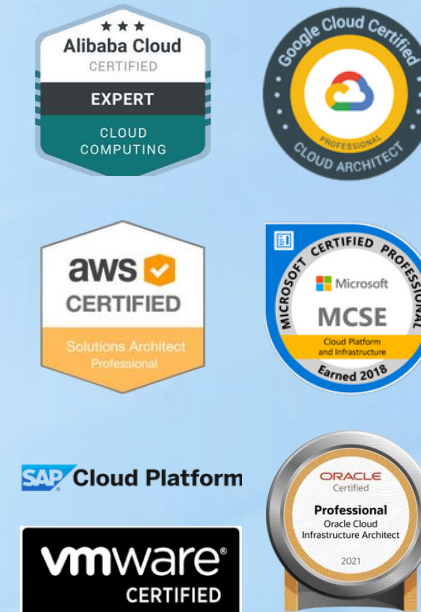
101 Network Certification

SECURITY



32 Security Certification

CLOUD



628 Cloud Certification

CYBER SECURITY



209 Cyber Security Certification

OTHER



53 Other Certification

INDUSTRY RECOGNITION

Telkomsigma Achievements 2025



Telkomsigma obtained EX=Plorise Award as Best Synergy Growth



Indonesia In-House Counsel Elite (IHCE) 2025 in Honor of Inspiring Leadership



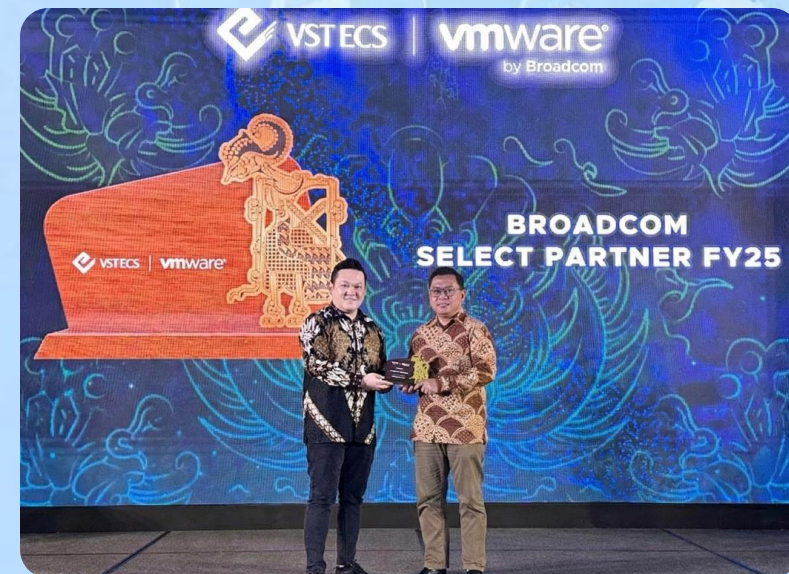
Telkomsigma Achieving "Most Strategic Enterprise in Regulatory Compliance" at IRCA 2025



Achieving Growth Partner of The Year 2025 from Alibaba Cloud



Achieving 'Best BUMN' from Vendor Awards Peruri



Achieving Selected Partner FY25 from Broadcom Customer Achievement Awards



Achieving Best Employer Awards 2025 from Telkom University



Presented Woman In Tech

INDUSTRY RECOGNITION

Telkomsigma Achievements 2023-2024



Telkomsigma obtained IDIA Awards 2024 as The Most Innovative Digital Technology Services Industry



Accelerating Digital Adoption in SOEs Through the Use of Microsoft in the BUMN Group



Achieving the Mitra Champion Award from AIRNAV in the 'Synergize for Procurement Excellence' Category



Achieving Strategic Partner of The Year 2024 dari Alibaba Cloud



Becomes a Judge in the 'Technology Adoption for SOEs Transformation 2024' FORDIGI Event



Achieving Top Partner South Pacific & Japan at the Alibaba Cloud Global Partner Summit



Favorite Columnist Award from HUKUM ONLINE Readers



Appreciation as the Best SOE from PERURI at the 'Digitalization to Develop Excellent Business Continuity' Event

WHISTLEBLOWING SYSTEM

Jika Anda mengetahui ada korupsi, Gratifikasi Ilegal, Pemerasan, Rekayasa Laporan, Konflik Kepentingan, Pencurian Dana/Data, Penyalahgunaan Wewenang, Pelanggaran Ketentuan dan Perbuatan tidak etis lainnya

Kami berkomitmen penuh untuk melindungi identitas Anda.

whistleblowing@sigma.co.id





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www.telkomsigma.co.id